

The CSC H/N is a multidisciplinary non-profit center providing health, community and social services. We have two main points of service, one in Hamilton and the other in Welland. We are looking for 5 professionals to fill the following positions across the Niagara region:

**Outreach Worker - Inter Professional Care Team (IPCT)**  
**Permanent Part-time position 17.5 hrs / week (with possibility of full time)**  
**Workplace: St. Catharines, Niagara Falls, Fort Erie**  
**Welland, Port Colborne (Must be bilingual to fill position in Welland and Port Colborne)**  
**Salary: 28,037\$**

Under the direction of the Specialized Services Director and the supervision of the IPC Project Lead, the Outreach Worker will provide integrated, collaborative, innovative and non-traditional support to patients with counselling needs of independent primary care service providers. They will also work with other community partners to build capacity and create opportunities for people to access counselling services in a timely manner. Furthermore, they will assist individuals and families in meeting their social needs and support and encourage clients in building strong community links.

**RESPONSIBILITIES:**

- Work within an anti-racism, anti-oppression, culturally and linguistically appropriate approach;
- Focus on supporting hard to reach people who have challenges with the determinants of health. This includes at-risk vulnerable people, and those with multi-sector complex needs;
- Use best practices in client outreach and engagement;
- Identify trends and gaps in services, and in community education;
- Provide direct hands-on support according to the preferences and needs of the client;
- Assist clients in developing their core skills (i.e. personal care, health & wellness, communication, and problem solving) and assist in developing their independent living skills (i.e. finding and managing a home, scheduling and attending appointments);
- Provide services in various locations throughout Niagara including residential homes, shelters, public places as well as, places of common gathering within our community, and other locations where non-traditional supports are required;
- Help clients build the necessary skills to achieve various degrees of independence, as well as promote interdependence that fosters self-sufficiency and self-reliance;
- Through advocacy, outreach, and engagement the worker will help clients recognize their strengths and become integral assets in their community.

**Qualifications:**

- Have extensive knowledge of existing community services and networks;
- Show a demonstrated belief in our organization's mission, vision, and values;
- Possess at least two (2) years experience working in human services, as well as an understanding & belief in the abilities of individuals afflicted with mental health and complex health and social issues;
- Have a degree or diploma in Human Services or in a related field;
- Knowledge and experience in mental health, addictions and Indigenous cultural practices are assets as well as bilingualism and lived experience;
- Be committed to engaging with difficult to reach underserved populations;

- Demonstrate strong aptitude for creativity and out-of-the box thinking and willingness to explore new and unique ways of service delivery;
- Be skilled at working independently and be comfortable working within a multi-agency team;
- Spoken and written mastery of the French and English languages are assets
- Be available to work days, evenings and weekends as required, and remain flexible to work after hours;
- Have a valid driver's license and have access to a motor vehicle
- A valid First Aid & CPR certificate would be an asset
- Have a valid driver's license and use of a vehicle with proof of appropriate insurance;
- Provide a cleared Police Vulnerable Person Criminal Record Check (PVSC).

Please include your preferred work location in your cover letter: Welland, Fort Erie, Port Colborne, Niagara Falls or St.Catharines

Please send your application with cover letter and curriculum vitae in French or English  
Before 4:00 pm Tuesday, August 7, 2018  
By email to: [marcel.castonguay@cschn.ca](mailto:marcel.castonguay@cschn.ca)

or

Hamilton / Niagara Community Health Center, 810 East Main Street, Welland, ON L3B 3Y4  
Telephone: (905) 734-1141 - Fax: (905) 734-1678

[www.cschn.ca](http://www.cschn.ca)

*The CSC subscribes to equal access to employment principles.  
Disability accommodations are available upon request by the CSC.  
We will only contact those who have been selected for an interview.*